

Safeguarding Overview & Scrutiny Committee

Tuesday 14 September 2021

10:00

Council Chamber, County Buildings, Stafford

NB. The meeting will be webcast live which can be viewed here -
<https://staffordshire.public-i.tv/core/portal/home>

John Tradewell
Director of Corporate Services
6 September 2021

A G E N D A

PART ONE

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes of the Safeguarding Overview and Scrutiny meeting held on 3 August 2021** (Pages 1 - 4)
4. **Adult Safeguarding Transformation Project** (Pages 5 - 8)
Report of the Cabinet Member for Health and Care
5. **Safeguarding Adults on the Cusp of Care** (Pages 9 - 12)
Report of the Cabinet Member for Health and Care
6. **Work Programme** (Pages 13 - 18)
7. **Exclusion of the Public**

The Chairman to move:-

“That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Schedule 12A (as amended) of the Local Government Act 1972 indicated below”.

Part Two

(All reports in this section are exempt)

nil

Membership

Gill Burnett (Vice-Chairman (Overview))	Gillian Pardesi
Janet England	Kath Perry, MBE
Richard Ford (Vice-Chairman (Scrutiny))	Bob Spencer (Chairman)
Jason Jones	Jill Waring
Peter Kruskonjic	Mike Wilcox

Note for Members of the Press and Public

Filming of Meetings

The Open (public) section of this meeting may be filmed for live or later broadcasting or other use, and, if you are at the meeting, you may be filmed, and are deemed to have agreed to being filmed and to the use of the recording for broadcast and/or other purposes.

Recording by Press and Public

Recording (including by the use of social media) by the Press and Public is permitted from the public seating area provided it does not, in the opinion of the chairman, disrupt the meeting.

Minutes of the Safeguarding Overview & Scrutiny Committee Meeting held on 3 August 2021

Present: Richard Ford (Vice-Chairman, in the Chair)

Attendance	
Janet Eagland	Kath Perry, MBE
Peter Kruskonjic	Mike Wilcox
Gillian Pardesi	

Also in attendance: Julia Jessel and Mark Sutton

Apologies: Gill Burnett, Jason Jones, Bob Spencer and Jill Waring

PART ONE

21. Declarations of Interest

There were none at this meeting.

22. Minutes of the Safeguarding Overview & Scrutiny meeting held on 6 July 2021

RESOLVED: That the minutes of the Safeguarding Overview and Scrutiny Committee held on 6 July 2021 be confirmed and signed by the Vice Chairman (in the Chair).

23. Customer Feedback and Complaints Service - Adult's Social Services Annual Report 2020-21

The Council has a duty to publish a report annually on the activity of the Statutory Complaints and Representation Service. Members now considered the Adults Social Care Annual Report 2020/21, detailing the nature of complaints and the Council's response to these during the period April 2020 to March 2021.

Members heard from the Cabinet Member for Health and Care and from the Complaints Manager. The complaints process was shared with them and the main reasons for complaints were highlighted, these being: financial assessment and/or contribution; poor communication; case management; charges not being discussed; and delay in receiving services.

The Committee noted that, following a request last year, the Annual Reports had been prepared for earlier scrutiny this year and the Vice-Chairman thanked the Complaints Manager for this. The Committee scrutinised detail of the report, including;

- staffing issues, whether there were enough social services staff and if their individual caseloads were manageable;

- the complexity of information shared around financial contributions, the stress this could cause for families and service users, and whether social care should be free at the point of access, as health care;
- responding to complaints adding to the workload of staff, as this was extra to their “day job”;
- benchmarking against other local authorities around the number and type of complaint as well as responses and the work of the Complaints Teams, including the timeliness of processes;
- the role of the Ombudsman;
- the importance of effective communication; and,
- whether calls should be recorded.

Members were pleased to note the compliments received and were aware that, as many of the front-line services for Adults Social Care now sat with the Midlands Partnership Foundation Trust (MPFT), most of the compliments were made to them.

The Cabinet Member for Health and Care informed the Committee that she intended to consider the detail shared with service users and their families around financial contribution and charges, to ensure the information given was in the simplest form and easily understandable.

The Committee were pleased to note that organisational learning from complaints continued to be a key part of this process. They also asked for percentage increase and/or decrease figures for compliments made during this period when compared to figures in the previous Annual Report.

RESOLVED:

That,

- a) the Annual Report of the Customer Feedback and Complaints Service, Adults Social Services 2020/21 be endorsed;
- b) the Complaints Manager be congratulated on the earlier production of the report and on its detail and quality; and
- c) percentage comparison figures be given for the number of compliments received in this Annual Report compared to the report of 2019/20.

24. Customer Feedback and Complaints Service - Children's Social Services Annual Report 2020-21

In line with the Children Act 1989 Representation Procedure (England) Regulations 2006 the Local Authority is required to produce an annual report giving details of the number and type of complaints, including the outcomes and timescales involved. The Committee now considered the Children's Services Annual Report 2020/21 from the Customer Complaints and Feedback Service. This included both statutory complaints and those considered under the Corporate Complaints Procedure.

Members heard from the Cabinet Member for Children and Young People and from the Complaints Manager, noting in particular that complaints were down this year and that

there had been a 17% increase in the number of compliments received. However, whilst the effects of Covid were not seen in this report there may be an impact on the reporting next year.

The Committee scrutinised the Annual Report, noting the excellent way in which learning from complaints was shared across the Service. They also noted the improvements in the complaint figures relating to SEND. They shared concerns around Ombudsman delays, understanding that this was largely due to the backlog sustained after an eight-week closure during the first lockdown, but being aware that there will be an impact for complainants from the delays this has caused.

Members considered the detail of the report, including raising queries around:

- the disparity in the number of complaints made by adults as opposed to children and the reasons for this;
- recognising the hard work within SEND and commending the reduction in complaints within this service area;
- recognising the emotive nature of complaints and concerns around the three stage process and whether this increased rather than decreased the emotive nature of any situation;
- the unintended positive impact of Complaint Panels using Teams, with complainants generally more relaxed and open throughout the process, and whether DfE guidance will allow this to continue post Covid restrictions;
- complaints around children and young people with disabilities and the need to work effectively with health colleagues to ensure appropriate services are received; and,
- the safety of the child always being paramount, with Heads of Service working closely post the complaint process to give reassurances for continued service provision.

The Committee congratulated the Cabinet Member and Complaints Manager on an excellent report and on the nature of the compliments received.

RESOLVED: That;

- a) the Annual Report of the Customer Feedback and Complaints Service, Children's Social Services 2020/21 be endorsed;
- b) the Complaint Manager and her Team be congratulated on the quality and timeliness of the report and on the reduction in complaints and increase in compliments.

25. Work Programme

The Committee considered their work programme, noting that the Vice Chairman for Scrutiny and the Vice- Chairman for Overview would be meeting with Members individually to consider the most appropriate approach to conducting the items they proposed.

The suggestion was made for a six monthly update on complaints to review the impact Covid has had rather than waiting for the Annual report. The Vice Chairman agreed to raise this with the Chairman and cabinet Members during the Triangulation planning meeting.

RESOLVED: That the work programme be noted.

Chairman

Local Members Interest
N/A

Safeguarding Overview and Scrutiny Committee - Tuesday 14 September 2021

Adult Safeguarding Transformation Project

Recommendations

I recommend that the Committee:

- a. Note the update on the Adult Safeguarding transformation including changes to the Care Director system and processes
- b. Note the requirement to increase resource capacity within the Staffordshire Adult Safeguarding Team

Report of Cllr Julia Jessel, Cabinet Member for Health and Care

Summary

What is the Overview and Scrutiny Committee being asked to do and why?

1. The overview and scrutiny committee are being asked to consider the safeguarding transformation activity and note the proposed changes to practice and resources to ensure that Staffordshire County Council can continue to effectively meet the duties under section 42 of the Care Act to respond to concerns of abuse and neglect of adults who have care and support needs.

Report

Background

2. Staffordshire County Council has seen a year-on-year increase in the number of safeguarding concerns. As demonstrated by the table below this increase equates to an increase of 63% since 2017. Whilst the exact reason for the increase is not known, regional and national data shows all local authorities have had an increase and it is cited to be as a result of increased awareness within providers and the wider population

Year	Safeguarding contacts
2017	10,925
2018	11,356
2019	14,769
2020	16,165

3. During this period the service has continued to operate with the same permanent resource levels; albeit in 2021 additional temporary resource has been seconded to the team to support some of the demand pressures.
4. Ultimately the increase in demand has led to an increase in time taken to process referrals with a number of concerns being dealt with outside of our two-week timeframe.
5. It is important to note that even with the high demand levels we have experienced, all initial concerns are reviewed by the Staffordshire Adult Safeguarding Team (SAST) on the day they are received. They are all risk assessed and a decision made under section 42 of the care act by a qualified social worker (Advanced Practitioner). Working within the Multi-Agency Safeguarding Hub (MASH) enables SAST to continue to share information with relevant partner agencies and be effective in risk assessing adult safeguarding concerns.
6. We have also continued to respond to concerns assessed as high risk as a priority.
7. The processes, systems and paperwork have not been reviewed for 4 years and it became apparent that that review of the service was required to improve efficiencies and productivity of the team.

Safeguarding Transformation Project Update

8. The Safeguarding transformation project began in February 2020 to ensure the correct processes and resource were in place to deliver the Council's statutory responsibilities for safeguarding. Unfortunately, the Covid 19 pandemic delayed some progress due to the changing priorities; however, the transformation review has now been completed.
9. **Review of concerns received:** The review identified that SAST manage and close between up to 86.3% of all concerns with no further safeguarding actions being required by district social work teams.
10. **Process and System review:** We have completed a wholesale transformation review of all our processes and forms, removing duplication and repetition. This will not only enable decisions to be made as quickly as possible and reduce delays but will also streamline the process and reduce unnecessary administrative time.
11. The revised process will ensure that SAST gather relevant information earlier in the process which will ensure that adults receive the necessary protection as quickly as possible, and that there is a clear plan in place if any further enquiries are required.
12. To ensure consistency of practice across Staffordshire, from August 2021 SAST will also make the initial decisions for any mental health related safeguarding concerns within the south of the county (Cannock, Tamworth, Lichfield, South Staffordshire, Stafford and East Staffordshire). This will align with the current approach used for concerns raised in Newcastle-under-Lyme and Staffordshire Moorlands.

13. A high number of these contacts are “self-neglect” and “concerns for safety”; these will usually result in a Care Act assessment being completed rather than requiring a safeguarding referral. Therefore, we are improving the process to ensure that this identified at the point of referral and hence a Care Act assessment can be completed as soon as possible.
14. In addition, there are a high number of “service user altercations” being reported and subsequently closed following assurance being sought from the care provider. Our ambition is to transform the service from a reactive crisis management response to a proactive and preventive response. We will do this by improving the knowledge of referrers to the service (e.g., care providers and voluntary sector organisations) improving the quality and timeliness of adult safeguarding concerns being raised with the service.
15. In the future our care management system, Care Director, will also enable us to record safeguarding concerns against a care provider. This will ensure that the Quality Assurance Team and safeguarding to proactively monitor care providers, for example by identification of repeat or frequent concerns.
16. **Review of Resource Capacity:** Whilst the transformation review has identified the potential to improve efficiencies within the team, it is recognised that there remains a requirement to increase resource capacity within the team to continue to meet the increasing demand.
17. Increased capacity is also required to enable the team to proactively respond to identified concerns in providers; reduce large scale enquiries due to systemic risks within providers; and support the quality assurance team in their work to ensure that care services are providing high quality care. It is anticipated that this proactive approach will ultimately lead to a reduction in safeguarding concerns and risks to adults.
18. It is therefore proposed that resource in Adult Safeguarding Enquiry Team (ASET) Team is increased by 1 Advanced Practitioner post; and SAST is increased by 3 Advanced Practitioner Posts. The cost of this resource will be met through existing Adult Social Care and Safeguarding budgets.
19. **Ongoing Assurance of Quality and Performance:** To provide ongoing assurance and visibility of Safeguarding performance. We have developed clear Key Performance Indicators (KPIs) in line with the Staffordshire and Stoke on Trent Adult Safeguarding Partnership Board (SSASPB), national data and regional reports. These KPI's will allow us to better monitor performance and trends to ensure that we are continually improving our response to concerns which will ultimately ensure more timely and better outcomes for the adults in our community.
20. In addition, we have developed a programme of Quality Audits to continue to evaluate and improve safeguarding practice.
21. **Next Steps:** The recommended changes identified from the transformation review have already commenced; the changes will be fully embedded by March 2022.

Link to Strategic Plan

22. Adult Social Care & Safeguarding as a service play an important part in contributing to the Health & Care Vision by:

“Working in partnership to ensure that people who need support are able to maintain and maximise independence.”

23. The key responsibilities of the DASS are:

- a. Leading commitment to outcomes for people at risk of harm.
- b. Developing the means to measure whether outcomes are realised so that practitioners and boards know how efficient they are.
- c. Services and procedures drive engagement with people and discusses with them the outcomes that they want at the beginning, middle and end of the process.
- d. Staff are competent in working with families and networks and have skills, knowledge and permission to use the full range of legal and social work interventions.
- e. Engage with local criminal and justice systems to make sure victims get the same access to justice as everyone else.
- f. Performance of safeguarding services is regularly checked and audited.

Link to Other Overview and Scrutiny Activity

N/A

Community Impact

No Impact.

List of Background Documents/Appendices:

None.

Contact Details

Assistant Director:	Jo Cowcher, Assistant Director for Adult Social Care
Report Author:	Ruth Martin
Job Title:	Adult Safeguarding Team Leader/Interim Principal Social Worker
Telephone No.:	01785 895150
E-Mail Address:	ruth.martin@staffordshire.gov.uk

Local Members Interest
N/A

Safeguarding Overview and Scrutiny Committee - Tuesday 14 September 2021

Safeguarding Adults on the Cusp of Care

Recommendations

I recommend that:

- a. The committee consider the information pertaining to safeguarding adults on the cusp of care and the current position of Staffordshire County Council
- b. Consider and comment on the information regarding the activities that occur within other Local Authorities regarding safeguarding adults on the cusp of care.

Report of Cllr Julia Jessel, Cabinet Member for Health and Care

Summary

What is the Overview and Scrutiny Committee being asked to do and why?

1. Following discussions held at the Staffordshire and Stoke on Trent Adult Safeguarding Partnership Board (SSASPB) request had been made by the board that Staffordshire County Council consider the response to adults who do not meet the requirement for a statutory safeguarding response. The Committee are being asked to consider and comment on the current position within Staffordshire and responses within other local authorities.

Report

Background

2. Section 14 of The Care Act (2014) places a duty on Local Authorities to make enquiries, or cause others to make enquiries where they reasonably believe that;
 - a. An adult who has care and support needs
 - b. Is at risk of or is experiencing abuse and neglect, and
 - c. As a result of those care and support needs is unable to protect themselves from the abuse or neglect.
3. Care and support needs arise as a result of a learning disability, physical disability, sensory impairment, mental health need or substance misuse.

4. Within Staffordshire the Local Authority has clear Adult Safeguarding Enquiry procedures which detail what our responsibilities are, meetings that may be held and the involvement of other agencies.
5. Staffordshire Police have the Harm Reduction Hubs within localities that allow for a more focused discussion regarding complex individuals using their skills and partnership approach, the work within the hubs mainly centres on domestic abuse.
6. There are adults within our communities who do not meet the requirement for a statutory safeguarding response but who come to the attention of partner agencies where there are high risks to them or towards the wider community. Currently there is no formal forum for these situations and agencies have reported feeling isolated in managing risks.

Activities within other Local Authorities.

7. Throughout the country there are formal multi-agency meetings that discuss and risk assess individuals who do not meet other statutory process such as:
 - a. Multi-Agency Public Protection Arrangements (MAPPA);
 - b. Multi-Agency Risk Assessment Conference (MARAC);
 - c. Channel (multi-agency meeting within the Prevent programme);
 - d. Formal adult safeguarding procedures
8. Examples of these forum include:
 - a. VARM – Derbyshire, Herefordshire
 - b. MARG – Stoke On Trent
 - c. Structured Partnership Approach – Norfolk and Solihull
 - d. ShEP – Solihull Exploitation Panel – Solihull
9. The purpose of these meetings is for agencies to share risk and concerns for individuals where the risks to the individual are high, often as a result of risk-taking behaviour, exploitation, anti-social behaviour or self neglect. The adult will usually come into frequent contact with statutory agencies, housing etc. The multi-agency meetings are held to:
 - a. Identify the relevant risks for the individual;
 - b. Discuss and agree agency responsibilities/actions;
 - c. Record, monitor and review progress with the agreed action plan;
 - d. Agree when the risks have been managed and evaluate the outcome.
10. These forums are managed by different partners but usually have the involvement of Police, Adult Social Care, NHS, Housing, voluntary organisations. Scrutiny and oversight of these arrangements does depend on which organisation takes the lead for hosting the arrangements.
11. It is to be acknowledged that the Local Authority is responsible for providing support where adults have been assessed as having needs for care and support as defined within the Care Act. The local Authority would be supportive of multi-agency risk

assessing for adults with complex and/or chaotic lifestyles but this would not lead to services being provided where there is no assessed need.

12. Staffordshire County Council, Adult Social Care and Safeguarding have not formally scoped the demand for a similar forum within Staffordshire. We are aware that Staffordshire Police and borough housing colleagues would be agreeable to the consideration of this and the partners from the SSASPB would also be supportive of this.

Link to Strategic Plan

13. Adult Social Care & Safeguarding as a service play an important part in contributing to the Health & Care Vision by:

“Working in partnership to ensure that people who need support are able to maintain and maximise independence.”

Link to Other Overview and Scrutiny Activity

N/A

Community Impact

N/A

List of Background Documents/Appendices:

None.

Contact Details

Assistant Director: Jo Cowcher, Assistant Director for Adult Social Care

Report Author: Ruth Martin

Job Title: Adult Safeguarding Team Leader/Interim Principal Social Worker

Telephone No.: 01785 895150

E-Mail Address: ruth.martin@staffordshire.gov.uk

WORK PROGRAMME

Safeguarding Overview & Scrutiny Committee 2021/22

This document sets out the work programme for the Safeguarding Overview & Scrutiny Committee for 2021/22.

The Safeguarding Overview & Scrutiny Committee is responsible for scrutinising: children and adults' safeguarding; community safety and Localism. The Council has three priority outcomes. This Committee is aligned to the outcome: The people of Staffordshire will feel safer, happier and more supported in and by their community.

We review our work programme at every meeting. Sometimes we change it - if something comes up during the year that we think we should investigate as a priority. Our work results in recommendations for the County Council and other organisations about how what they do can be improved, for the benefit of the people and communities of Staffordshire.

Councillor Bob Spencer

Chairman of the Safeguarding Overview & Scrutiny Committee

Membership – County Councillors 2021-22

Bob Spencer (Chairman)
Gill Burnett (Vice Chairman - Overview)
Richard Ford (Vice Chairman – Scrutiny)
Janet Eagland
Peter Kruskonjic
Jason Jones
Gillian Pardesi
Kath Perry
Jill Waring
Mike Wilcox

Calendar of Committee Meetings - 2021-2022

17 June 2021 at 10.00 am
6 July 2021 at 10.00 am
3 August 2021 at 10.00 am
14 September 2021 at 10.00 am
4 November 2021 at 10.00 am
10 January 2022 at 10.00 am
28 February 2022 at 10.00 am
21 April 2022 at 10.00 am

Meetings usually take place in either the Council Chamber or the Oak Room in County Buildings.

Work Programme 2021-22

Date of meeting	Item	Details	Action/Outcome
17 June 2021 10.00 am Page 1	Community Support (including Domiciliary Care) and 1-1 intensive support for Children with Disabilities Cabinet Member: Lead Officer: Martyn Baggaley	Pre-decision scrutiny prior to its inclusion on the July Cabinet agenda	Members agreed the recommendations. They want to receive details in the future of how this has progressed, and will specifically want to see how any gaps in skills have been addressed for those adults providers that have moved to provision for children.
	Introduction to the remit of the Overview & Scrutiny Committee Officers: Helen Riley & Ruth Martin	To consider the remit of the Overview & Scrutiny Committee	Detailed presentations and discussions will form the basis of work programme planning
	Work programme Planning Lead Officer: Helen Phillips	Within the remit of the Overview & Scrutiny Committee, begin planning the work programme for 2021-22.	A long list of suggested scrutiny items has been drawn up from Members suggestions and from details shared in the presentations and discussions with Officers and the cabinet Member. These will be discussed by the Chairman and Vice Chairmen, along with the Scrutiny Officer and included on the draft work programme for Members consideration at the July meeting.
19 July 2021 10.00 am	Domestic Abuse Cabinet Member: Lead Officer: Trish Caldwell	A briefing note had been considered by the previous Safe & Strong Communities Select Committee during the Pandemic. A report was requested for post lockdown to outline the impact of the Pandemic on DA.	The Committee were very impressed with the mitigation actions put in place during the pandemic. They supported developments with the perpetrator and victim programmes. Further detail was requested in the following areas: <ul style="list-style-type: none"> • analysis results on rationale behind disparity in referral figures between SCC and Police; • learning from police led analysis on impact of targeted work with repeat offenders; • waiting times for perpetrator services; • DA Act requirements around access to services, particularly victim services.
	Family Hub Cabinet Member: Mark Sutton Lead Officer: Joseph Sullivan	Item for pre-decision scrutiny Also requested at 17 June for inclusion on work programme around support for new and young parents and the importance of early years parenting support	The Committee supported the development of the Family Hub model, recognising the proposed incremental development across Staffordshire of an integrated model of working. Further developments will be considered by the Committee following the public consultation process.
	Regional Permanency Partnership Cabinet Member: Mark	Following consideration of the arrangements at their 7 November Select Committee Members had requested an up-date on progress with the	The Committee welcomed the developments made since the introduction of the regional permanency partnership known as Together4Children. They intend to receive further detail as the

	Sutton Lead Officer: Deborah Ramsdale, Scott Crawford & Jo Sullivan	arrangements.	partnership progresses, including detail of the two pilot projects TESSA & Mockingbird.
3 August 2021 10.00am	Customer Feedback & Complaints Annual report – Adults Social Care Cabinet Member: Julia Jessel Lead Officer: Kate Bullivant	Report brought annually	The Committee commented on the report – in particular they were pleased to note the reduction in complaint numbers. They asked for a percentage comparison for complaints and compliments with the previous year. They congratulated the Complaints Services Manager for the detail and timeliness of the report.
	Customer Feedback & Complaints Annual report – Children’s Social Care Cabinet Member: Mark Sutton Lead Officer: Kate Bullivant	Report brought annually	The Committee noted the reduction in complaints, particularly the reduction around SEND complaints. They were pleased to note the 17% increase in the number of compliments. They congratulated the Complaints Services Manager for the quality and timeliness of her report.
4 Sept 2021 10.00am	Safeguarding Adults on the cusp of care Cabinet Member: Julia Jessel Lead Officer: Ruth Martin	At the 7 November Triangulation meeting it was proposed to look at any gaps in provision between what is happening in the community for adults on the cusp of care, the neighbourhood coaches/provisions and any safeguarding issues this may present.	
	Adult Safeguarding Transformation Project Cabinet Member: Julia Jessel Lead Officer: Ruth Martin	Suggested at 17 June meeting to look at the rise in service demand and whether changes to service delivery are needed to manage this increase.	
4 Nov 2021 10.00 am	MacAlister Report Cabinet Member: Mark Sutton Lead Officer: Helen Riley	Suggested at 17 June meeting – looking at the report’s proposals and how they impact on Staffordshire’s Children’s Services November date for this suggested at 3 Aug Triangulation	
	Staffordshire & Stoke-on-Trent Safeguarding Children’s Board Annual Report Cabinet Member: Mark Sutton Lead Officer: Kate	Report brought annually.	

	Sharrat		
10 January 2022 10.00am	Staffordshire and Stoke-on-Trent Adult Safeguarding Partnership Board (SSASPB) – Annual Report Independent Chair: John Wood Officer: Helen Jones	Report brought annually.	
	DoLs Cabinet Member: Julia Jessel Lead Officer: Peter Hampton	Suggested at 3 August Triangulation	
28 Feb 2022 10.00 am	Community Support (including Domiciliary Care) and 1-1 intensive support for Children with Disabilities Cabinet Member: Lead Officer: Martyn Baggaley	This was requested at 17 June meeting – looking at progress made and particularly how well those adult carers who have moved to provide care for children have filled skill gaps and how successful this provision has been	
01 April 2022 10.00 am	Children’s Services Transformation Cabinet Member: Mark Sutton Lead Officer: Helen Riley	The new Children’s Transformation went live on 1 October 2021. Six months on this is an opportunity for Members to seek reassurance that it is delivering as intended, including on SEND. (Suggested at 3 August Triangulation)	
tbc	Low Level Neglect Cabinet Member: Mark Sutton Lead Officer: Helen Riley	Suggested by the Cabinet Member at 17 June meeting to look at impact of long-term low-level neglect, the current changes to ways of working and challenges that remain.	
tbc	Early Intervention & prevention Cabinet Member: Mark Sutton Lead Officer: Helen Riley	Suggested by the Cabinet Member at 17 June meeting.	
tbc	Community safety & the Outcome of the Fishmonger Hall Investigation	Findings from the Fishmonger Hall incident showed there had been inadequate management of Usman Khan. Suggested at 17 June meeting Members want to satisfy themselves that changes	

	Cabinet Member: Victoria Wilson Lead Officer:	<p>have been made to prevent further such incidents. This also impact on the Committee's role as the designated crime and disorder panel.</p> <p>A further proposal at 17 June meeting was concerns around adolescent anti-social behaviour, including cross boarder issues. This is a further community safety concern that could be raised as part of this scrutiny</p> <p>A discussion is proposed between the Chairman, Commissioner and PFCP Chairman to consider ways forward and avoid duplication</p>	
tbc	Sexual Harassment in Schools Cabinet Members: Mark Sutton & Jonathan Price Lead Officer:	Suggested at 17 June meeting, considering the concerns recently in the media of sexual harassment and abuse in schools. A need to consider the issue within Staffordshire schools and how this is addressed.	
tbc	Young Carers Cabinet Member: Mark Sutton Lead Officer: Helen Riley	To consider how well young carers are supported within Staffordshire Suggested at 17 June meeting.	
tbc	SEND Review Cabinet Members: Mark Sutton & Jonathan Price Lead Officers: Tim Moss & Helen Riley	Suggested by the Cabinet Member at 17 June meeting. Responding to the Review and moving forward.	
tbc	Governance Model Cabinet Member: Mark Sutton Lead Officer: Helen Riley	Suggested by the Cabinet Member at 17 June meeting. Considering how to work better together. Trying to develop a better and more effective governance model.	

Standing Items 2021-22		
Item	Details	Action/Outcome
Themes emerging from Serious Case Reviews Cabinet Member: Mark Sutton Lead Officer:	Where Serious Case Reviews have taken place the Overview & Scrutiny Committee will consider any learning that can be taken from the Review	Some areas picked up by the DHR review process

Briefing Notes/Updates/Visits 2021-22

Date	Item	Details	Action/Outcome
	Sexual abuse investigations	Requested at 17 June meeting – details of the number of child sexual abuse investigations over the last 5 years, how many of these resulted in prosecution and if the investigation was proportionate and reasonable.	

Working Group and/or Inquiry Days 2021-22

Date	Item	Details	Action/Outcome

Children’s Improvement Board – monitoring of the Children & Families Transformation System progress

Date	Who attended from the Select Committee	Items discussed	Information